

## **Quality Policy**

The quality objective of Siklu is to ensure total customer satisfaction. It is the company policy to achieve the objective by developing and continually improving our product, service and this quality system, to consistently meet or exceed the requirements and expectations of our customers.

### **Quality Objectives:**

- Customer Satisfaction
- Reliability
- Product and process improvement
- Cost Reduction

### **Environment Safety & Health policy**

The Company's management objective is to answer customers' needs, internal and external, through its Environmental Health & Safety Management System.

- We design, develop, manufacture and sell products & services at a high level of quality and reliability that provides solution to our customers' needs and expectations.
- We set KPI's for Safety, Health and Environment to encourage continuous improvement in meeting customer requirements, while complying with all laws, regulations and directives including requirements set forth in ISO 14001:2004 and OHSAS 18001:2007.
- We take active measures to prevent environmental, air, water and soil pollution.
- We work to minimize occupational risks and increase employee awareness to the environment, encourage their involvement in identifying Safety issues requiring improvement.
- We believe that continuous improvement of employees, processes, products and activities, awareness to environment, health and Safety issues in everything we do is a key in achieving our objectives.

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